

Luis Sanoja

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Cloud Computing and Cybersecurity Student at Miami Dade College, looking for a networking engineer role, passionate about problem-solving in technology.

Education

- **Miami Dade College** **Graduation expected in 2024**
A.S. in Cybersecurity / C.C.C in Cloud
- **Miami Lakes Educational Center Alumni** **Graduate June 2022**
Miami Lakes, FL 33014 **GPA (w): 4.20**

Skills

Configuration, management, and troubleshooting of common wired and wireless network devices. Foundational Understanding of the AWS Cloud and its services. Brief knowledge of Java, Python, and C++. Fluency (read/write) in Spanish and English. Knowledge of Microsoft Office Suite, and Google Workspace. Operating Systems: Windows, MacOS.

Certifications

- CompTIA Network+ (2023).
- AWS Cloud Practitioner (2023).
- Florida Ready to Work (2023).
- MTA: Introduction to Programming Using Java (2021).
- MTA: Introduction to Programming Using Python (2021).

Experience

IT Help Desk

Barry University

Oct – Dec 2023

Internship

- Effectively troubleshooting and resolving computer and printer issues
- Providing remote and in person technical support to Barry students and staff over the phone
- Completing additional duties as assigned

Concerto Compliance Internship

Glenn Chamberlain

May – Jul 2023

Internship

Policy Design Update:

- Acquired a comprehensive understanding of necessary policies and procedures for implementing, supporting, and maintaining a SOC 2 & PCI DSS-compliant security program.
- Contributed to quality improvement by offering expert recommendations for policy enhancements, and applying critical thinking based on my academic background and personal experience.

Control & Policy Mapping:

- Executed comprehensive mapping of SOC 2 & PCI DSS 4.0 controls to recurring activities and supporting policies within the GRC Template, ensuring comprehensive coverage.
- Gained in-depth familiarity with the SOC 2 and PCI DSS 4.0 frameworks, analyzing them as standalone elements using the GRC Template Base.

MBVCA Data Entry

Miami Beach Visitor and Convention Authority

Jun – Jul 2021

Summer Internship

- Review of MBVCA's database of public places for dated information.
- Researched information from the public places in Miami Beach.
- Updated MBVCA's database with the latest information.

Achievements

- Miami Dade College Presidential Scholar (2022).
- Florida Bright Future's Scholarship (2022).